

Revocation - your cancellation rights

As a customer of Vita+ Naturprodukte GmbH you are entitled to withdraw from the contract within a period of two weeks without stating reasons by notifying us in writing (e.g. by letter, fax, e-mail), or – if you receive the goods before the end of this period – by returning the items to us. The two-week cooling-off period commences when you receive this written notice of your cancellation rights, but not before you receive the goods.

The cancellation deadline shall be deemed to have been observed if the goods or your written notice of cancellation are dispatched to us before the end of the two-week period.

Your written notice of cancellation should be addressed to:

Vita+ Naturprodukte GmbH

Sportplatzweg 7

A- 6336 Langkampfen

shop@verival.at

Consequences of cancellation

In the event of a valid cancellation, both parties must return the received goods or payments as well as any derived benefits (e.g. interest). If you are unable to return all or part of the goods received or are only able to return them in impaired condition, you are obliged to compensate us for the loss of value. No compensation is payable if the impairment in condition is solely the result of inspection of the item - e.g. as would be possible in a normal retail store. Otherwise, you can avoid having to compensate us for loss of value by not using the goods as if they were your own property and by refraining from doing anything that could diminish their value. Items that are capable of being sent by parcel post are to be returned to us at our risk. The costs of return delivery must be borne by you if the delivered goods conform with those ordered and if the price of the goods being returned does not exceed a sum of €40, or, in the case of higher-priced items, if you had not yet paid for the goods in full or made a contractually agreed part payment at the time of cancellation. In all other cases, return of the goods is free of charge for you. Items which cannot be sent by parcel post will be collected from your address. Payment refund obligations must be met within 30 days. This period shall begin for you upon dispatch of your written notice of cancellation or dispatch of the goods back to us, and for us upon receipt of the latter.

End of revocation

The Verival Team

